

Accessing SystemOnline on someone else's behalf

When you register to use SystemOnline, this gives you access through the internet to order your monthly repeat prescriptions and to the online appointment booking system (for GP appointments only). It also now gives you access to view your medical record, including consultations and laboratory results.

If requested, we can give someone else the right to log into your SystemOnline account. This may be helpful between family members — for example if you want your partner to be able to order your prescriptions for you.

However because SystemOnline also gives you access to another person's medical record, we must get that person's permission.

This also applies to children between the ages of 11 and 16. A mentally competent child aged 16 years or over is entitled to request, or refuse, access to their records by the parent or guardian. For children under the age of 16, if their GP or nurse considers that a child patient is Gillick competent (i.e. has sufficient maturity and understanding to make decisions about disclosure of their records) then the child should be asked for his or her consent before access to their medical record is given to someone else. For the purposes of SystemOnline access, we have agreed that automatic parental access to the medical records of children in their care should cease at the age of 11.

SystemOnline Access Consent Form

I, (your name) Date of birth:

give the following people permission to access my medical record on SystemOnline:

Name of person allowed to access your record:
Relationship to you:

Name of person allowed to access your record:
Relationship to you:

Signed:
Date